



Sunranger® Premium Timber Umbrellas Care & Warranty



Sunranger Premium Timber Umbrellas have a 24 month Frame Workmanship Warranty for Domestic use and a 12 month fade resistant warranty on the fabric. Should a warranty claim be made, it is the responsibility of the customer to return the umbrella to Shade Australia Pty Ltd or its nominated agent for assessment.

What is Not Covered By Warranty

Warranty covers faults associated with workmanship. It does not cover damage caused by wind, misuse or umbrellas that are modified in any way. Umbrellas must always be collapsed carefully and the fabric furled around the outside of the frame away from the arms and secured with a strap. If the fabric is not correctly furled around the arms when closed, it can become pinched between or behind arms. Pinching can cause a hole or mark in the fabric which is not covered by warranty.

This is not a wind-rated umbrella and it is strongly recommended that when the wind comes up, the umbrella is collapsed and secured with a strap. Always ensure the umbrella is securely anchored into the base.

Fabric

Sunranger Premium Timber Umbrellas are made using a high quality fade-resistant fabric called Spuncrylic. Although the fabric is solution dyed and designed to resist fading, depending on how the umbrella is used, some fading in the harsh Australian sun can occur. Your umbrella is warranted for minimal fading to occur within 12 months. The life of your umbrella will be increased by fitting a protective cover when not in use.

Maintenance

Although these umbrellas require minimal maintenance we recommend that occasional checks on all screws and fittings be carried out. Umbrellas move in the breeze and this can cause screws to come loose over time. Occasional checking of all fittings is strongly recommended. Never close the umbrella and put on the protection cover when the umbrella is wet. This can cause the fabric to go mouldy. This is not covered by warranty.

With proper care and maintenance your Sunranger Umbrella should look great and provide you years of trouble free service.

For Your Records

Purchase Date:

Purchased from: